



FOR IMMEDIATE RELEASE

Eastern Ottawa Resource Centre Receives \$99,960 in Funding from the Government of Canada's Community Services Recovery Fund

Project Title: Human Resources and Operational Framework

Investing in Organizational Sustainability and Adaptability

Ottawa, October 4th, 2023 — The Eastern Ottawa Resource Centre (EORC) is pleased to announce that it has been awarded \$99,960 from the Government of Canada's Community Services Recovery Fund, administered by the Canadian Red Cross. The funding will be allocated to the project titled "Human Resources and Operational Framework," aimed at enhancing the organization's resilience and adaptability in the face of the ongoing challenges posed by the COVID-19 pandemic.

The COVID-19 pandemic has brought about unprecedented challenges for businesses and organizations across various sectors. Staffing and recruitment have emerged as unexpected hurdles during these trying times, leading to turnover and a loss of internal capacity. The EORC's response to these challenges includes a dedicated effort to rejuvenate, rebuild, and reconnect its human resources, internal operations, and capacities throughout the year 2023-2024.

According to Stephanie Fragman, the Executive Director of the EORC, "This funding is an invaluable lifeline that will invigorate our efforts to enhance our organizational resilience. As we continue to grapple with the far-reaching implications of the pandemic, this funding will play a pivotal role in our journey to recalibrate our HR strategies, streamline processes, and bolster our response to unforeseen disruptions. We are profoundly grateful to the Government of Canada's Community Services Recovery Fund and the Canadian Red Cross for recognizing the significance of this work."

Furthermore, Gilles Sauvé, President of the EORC's Board of Directors, conveyed their enthusiasm, stating, "At the heart of every resilient organization is a strong operational foundation. This funding signifies an investment not only in the EORC but in the welfare of the entire Eastern Ottawa community. We are determined to navigate these turbulent times with agility and continue offering crucial services to those who depend on us. The 'Human Resources and Operational Framework' project aligns seamlessly with our commitment to operational excellence."

The Minister of Families, Children and Social Development, Jenna Sudds, added "I am continually impressed by the passion, dedication, and creativity of community service organizations, like the Eastern Ottawa Resource Centre. I am equally proud the Government of Canada has supported their important work through the Community Services Recovery Fund. By investing in these organizations and their projects we can help to create a more just and equitable society, where everyone has opportunities to succeed. I look forward to seeing the positive impact of this investment in Eastern Ottawa over the years to come."

As the organization endeavors to recalibrate its policies and practices to align with the "new normal," the funding from the Government of Canada's Community Services Recovery Fund will act as a cornerstone,



facilitating a seamless transition while upholding the EORC's steadfast commitment to serving the Eastern Ottawa community with unwavering dedication. This project is also part of a collaborative effort involving members of the Coalition of Health and Resource Centres of Ottawa, leveraging collective resources to navigate the intricate landscape posed by the pandemic.

About Community Services Recovery Fund

The Community Services Recovery Fund is a one-time \$400 million investment from the Government of Canada to support community service organizations, including charities, non-profits and Indigenous governing bodies, as they adapt and modernize their organizations.

About Eastern Ottawa Resource Centre

The Eastern Ottawa Resource Centre works in a progressive and collaborative manner to provide a wide range of supportive and empowering community services. This is achieved through the proactive efforts of a dedicated, client-centered and compassionate team who is committed to promoting a strong, healthy and equitable community.

For more information, please contact:

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